



# HOUSEHOLD GOODS MOVING TIPS

1-855-HHG-MOVE (444-6683) or email: [householdgoods@navy.mil](mailto:householdgoods@navy.mil)

Customer website: <https://www.navsup.navy.mil/household>

## RETIREE/INVOLUNTARY SEPARATEE HOME OF SELECTION (HOS) ENTITLEMENT NAVY SHIPPING EXTENSIONS

### References:

- a) Joint Travel Regulations, Paragraphs 052013.C, 051002, JTR Table 5-53
- b) NAVSUP Publication 490, Ch 5.57 & 5.58
- c) NAVSUP Advisory 2026-02, Navy Transportation Entitlement Extension Request

### Definitions:

- Retirees/Involuntary Separatees
  - Retired for physical disability
  - Placed on Temporary Disability Retired List (TDRL) without regard to length of service
  - Retired with pay for any reason following 8 years continuous active duty
  - Separated with severance/separation pay after 8 years continuous active duty
  - Involuntarily released from active duty with readjustment/separation pay immediately following 8 years.

### Timelines:

- **Retirements/Involuntary Separation with Home of Selection (HOS):** Retirement/Involuntary Separation orders dated 24 Jun 2022 or later will have up to three (3) years to utilize their HOS shipping entitlement. Any additional time must be requested on an annual basis, prior to the expiration of current authorization not to exceed a total of five (5) years. They must submit a signed letter with a detailing the events that prevented travel within the specified time-period, specific amount of additional time required, DD 214, and requirements below.
  - For medical and education, submit requests to: NAVSUP HHG Entitlements Team at: [navsuphhgshippinge@us.navy.mil](mailto:navsuphhgshippinge@us.navy.mil)
    - **Medical:** Final set of orders, a letter from the attending physician and/or medical professional (on their letterhead and signed), stating the nature of the treatment which prevented the member from moving, start date and projected/actual completion date. Follow HIPPA guidelines when submitting medical information.
    - **Education/Training:** Final set of orders and a signed statement (on letterhead), from the school describing the program of study, start date and projected completion date.
  - **Other Deserving Cases:** An unexpected event beyond the member's control that prevented them from moving to the HOS within the specified time limit. Submit request to: CHNAVPERS N130C, Military Pay and Compensation Policy, at: [nxag\\_n130c@navy.mil](mailto:nxag_n130c@navy.mil).

**NOTE:** By law, Non-temporary storage (NTS) at government expense begins on the date the order is issued and terminates on the one (1) year anniversary of official retirement date. After one (1) year the monthly storage fees will be converted to members' expense.

Additional information may be found at: <https://www.navsup.navy.mil/NAVSUP-Household-Goods/Time-To-Move/>.

Questions regarding this advisory can be forwarded to [navsuphhg.fct@us.navy.mil](mailto:navsuphhg.fct@us.navy.mil).

Feb 2026



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